



WILLAMETTE VALLEY
community health

CCO

Willamette Valley Community Health (WVCH)

SERVICE AREA

Marion, Polk and Yamhill counties

MEMBERS SERVED

91,704 Oregonians

FEATURED PROGRAM

Since 2006, WVP Health Authority has dramatically reduced substance abuse among pregnant women with its innovative MOMS program. Through comprehensive case management and peer to peer counseling, the program aims to ensure universal prenatal care and provides pregnant women with the tools they need to stay clean and sober during and after pregnancy. The MOMS program has served more than 450 women, and boasts a near-flawless success rate.

WEBSITES

<http://wvchealth.org>

<http://wvpmedicalgroup.org>

www.wvphealthauthority.org

VIDEO

MOMS Program

WVP started the Marion Polk Obstetric Mentoring Service (MOMS) as a pilot program in 2006. It serves as a comprehensive case management program targeting pregnant women at risk of substance abuse in Marion Polk and Yamhill counties. MOMS ensures universal prenatal care and provides pregnant women with the tools they need to stay clean and sober during and after pregnancy.

<https://vimeo.com/87488665>

FACEBOOK PAGES

www.facebook.com/WillametteValleyCommunityHealth

www.facebook.com/WVPHealthAuthority

Supporting members with complex health needs beyond the clinic

Supporting a child with complex health needs can add hardships to families that extend far beyond care efforts and medical costs. Willamette Valley Community Health (WVCH) is breaking down barriers to better health by connecting these families with Family Support Coordinators (FSCs) — advocates who help them communicate with providers and access community resources.

FSCs have the ability to initiate creative interventions by using flexible funds Oregon sets aside for health-related costs insurance won't cover. They're also familiar with resources within their communities that can help meet needs that fall outside the realm of medical care, but clearly support better health outcomes.

Take Julie, a five-year-old Salem girl with limited mobility and low muscle tone due to muscular dystrophy. Julie's primary care provider referred her to an FSC, who learned that while Julie was very independent at school using a special motorized wheelchair, she lacked the same independence and mobility at home — simply because her wheelchair was too heavy to bring inside without a ramp.

Julie's FSC got approval to use flex funds to install a custom ADA-compliant wheelchair ramp at her home. Julie surprised her health providers by gaining more than two pounds as she waited excitedly for her ramp to be installed. She also gained autonomy and independence that will likely improve her health and reduce future health care costs.

In another case, an FSC advocated for the family of Dante, a boy in Dallas with multiple medical conditions. Dante's family was in the process of being evicted from their home. Their struggles were compounded by the challenges of caring for a child with a severe

medical condition and the stress of the eviction exacerbated Dante's health problems.

Dante's FSC turned to the community to help his family find temporary housing and then secure a long-term place to live through Catholic Community Services, cutting through red tape and helping transform what seemed like an impossible challenge into a situation the family could handle. Now, Dante's family can manage his treatment more consistently, without the strain of an unstable living situation.



WVCH's Family Support Team partners with primary care providers from five different clinics in Salem through the Children's Health Alliance, a Portland-based nonprofit association of private practice pediatricians. These providers help WVCH identify patients with complex health needs who could benefit from program participation. An FSC then works with the family's entire support system — pediatrician, school staff, specialists and therapists — to help them create a well-defined integrated care plan.



Serving 91,704 Oregonians living in Marion, Polk and Yamhill counties