



SERVICE AREA

Curry, Jackson, Josephine and Southern Douglas counties

MEMBERS SERVED

46,600 Oregonians

FEATURED PROGRAM

The Maternal Child Health Program aims to support expectant women throughout Jackson, Josephine and Curry counties. Maternity care coordinators reach out to pregnant members, offering health assessments, connections to resources and advocacy. Services include home visits, childbirth education classes, breastfeeding support, a smoking cessation program and more. At any given time, AllCare has a caseload of 500 to 600 members who are receiving these important benefits that make a difference to both moms and babies.

WEBSITE

www.allcarehealthplan.com

VIDEO

County Health Department Partnership

AllCare assumed public health responsibilities when Josephine County was no longer capable of delivering stable services to the community.

<https://vimeo.com/135510378>

FACEBOOK PAGES

www.facebook.com/AllCareHealthOR

www.facebook.com/Josephine-County-Public-Health-98511994278

Supporting community mental health services

For adults with mental illnesses, accessing appropriate, ongoing health care can be overwhelming — resulting in long gaps in care, overuse of emergency resources and hospital stays. To address this problem, AllCare Health is helping provide integrated health care and social support at Compass House, a community center for adults with mental health issues.

Compass House was founded in 2013 using evidence-based models. It connects members with integrated physical, dental and mental health care, along with social support and opportunities for personal, educational and career advancement.

AllCare Health's financial support has helped the center develop a speaker's bureau, present weekly at the Rogue Regional Medical Center's Behavioral Health Unit, improve transportation support for members and hire a full-time outreach coordinator.

This AllCare Health-funded coordinator contacts inactive Compass House members and encourages them to get connected, and partners with community organizations to identify and reach out to possible new members. The coordinator also works with the in-patient behavioral health unit to contact patients before they're discharged.

One of these patients was Kahnema. She says, "I used to be isolated and Compass House really helps me connect with others. Staff and the other members are a great source of personal empowerment and encouragement." So much so that she now serves on several community committees and advocates to break down barriers to care and increase understanding of mental health issues. Compass House's integrated, whole-person care model helps members manage their illnesses and stay connected to community and health resources.



Compass House members advocate for better mental health services.

"This safe, peer-driven environment goes a long way toward improving quality of life and keeping members out of the ER and hospital," says Heather Hartman, AllCare Health's Behavioral Integration Manager.

Case in point: In its first year of operation, only three percent of active Compass House members required hospitalization due to mental illness.

Supporting Compass House is just part of AllCare Health's efforts to integrate physical and behavioral health for better outcomes. It created the community-based Birch Grove Collaborative with La Clinica Del Valle, Jackson County Mental Health, OnTrack and the Addictions Recovery Center in Jackson County.

In Josephine County, AllCare Health partnered with Options for Southern Oregon to develop a Tier III Primary Care Patient-Centered Home Clinic to serve members with chronic mental health conditions. In Curry County, AllCare financially supports Curry Community Health.



Serving 46,600 Oregonians living in Curry, Jackson, Josephine and southern Douglas counties